

MEDICARE MISDIRECTED BILLS TO OLD INSURANCE COMPANY

By Woodrow Wilcox

I have evidence that someone at Medicare needs to catch up on some work.

Our client from Hobart, Indiana visited California and needed some medical services during her visit. The medical service providers filed the claims with Medicare. But, Medicare forwarded the claims information to our client's old insurance company.

When I say "old" insurance company, I mean that our client had not used the "old" insurance company for two years! So, someone at Medicare needs to update some information to make claims processing smoother for Medicare patients and their medical service providers.

The "old" insurance company denied the claims, of course. Fortunately, the client sent me some paperwork from the "old" insurance company. I worked on getting the claims redirected to the client's current insurance company for processing and payment. If this had not been done, our senior citizen client would have started to get bills from medical bill collectors for \$1,602 that she would not owe if Medicare had forwarded the claims information to the correct insurance company.

So, the free service that I and this insurance agency provided to our client will save her \$1,602.

Note: For more articles about Medicare by Woodrow Wilcox, visit www.woodrowwilcox.com.

Written on September 9, 2008 by Woodrow Wilcox